



FREQUENTLY ASKED QUESTIONS

You may be interested in synthetic turf for a variety of reasons such as saving water, money, and time, avoiding bare spots and mud puddles, fighting off gophers and insects and helping the environment. Following are Frequently Asked Questions that may assist in your project decision.

Why go with synthetic grass for your lawn?

Synthetic grass, correctly installed, can give you back your beautiful lawn without the hassles. No watering, no mowing, no fading, no fertilizing, no chemicals, no pet damage, no pests, no allergies and no muddy paw prints....and a lower overall cost too! Put simply, an artificial lawn is an easy solution that saves you money and time as a homeowner or business owner.

What makes Go Green different than other synthetic turf products?

Go Green offers the best product on the market and is the closest alternative to natural grass. Go Green blends polyethylene and polypropylene, nylon, silica sand and or cryogenic rubber that provides years of grass-like appearance and use without the regular maintenance of natural grass.

The installation process includes layers of crushed rock aggregate that facilitates stability and excellent drainage, our polyethylene and polypropylene blades tufted into a permeable mat, and a superior infill of cryogenic rubber and or silica sand that is unparalleled.

A professional installation will provide the safest, most effective surface. Go Green synthetic grasses are resistant to temperature extremes, they offer superior drainage, and are extremely low-maintenance.

Is it pet (especially dog) friendly?

So often, our prospective customers say that they love their home and they love their dog, but they just can't seem to marry the two - especially as it concerns the backyard, dirt in the house, etc. With a Go Green artificial turf lawn, you can now have a dog and a green lawn. With over 70% of our existing customers being pet owners, Go Green is a proven perfect solution for your yard if you have pets and a troubled yard. Fluids (e.g. urine) drain through. Droppings can be picked up as they would for natural grass and/or rinsed off with a hose, and dogs can't dig through a Go Green lawn. Muddy paw tracks in your house and on your carpet will be a thing of the past while letting your dog out in the yard right after a bath will be a thing of the future!

There are several companies selling artificial turf. Why should I choose Go Green?

A superior line of products, coupled with professional service second to none, makes Go Green the only choice for your home or business synthetic grass needs. There are various newcomers in the artificial lawn market, but few that can offer the level of quality product and service that Go Green provides.

If you are considering a lesser product, please be certain that you are dealing with a reputable firm, which possesses a valid contractor's license and is insured and bonded.

Avoid the pain of a synthetic grass lawn that does not last, requires continual maintenance and does not live up to claims of good drainage. As with everything else in life, you get what you pay for.

What about those companies that want to put the exact same turf used on athletic fields in my yard?

Have you ever watched a game on television being played on an artificial turf field and wondered what that "dust" was that went flying up when a player landed on it. That is the infill of rubber and sand. From far away, those turf fields on TV look like regular green grass fields. However, up close, these turf fields are a "sea of black rubber" with only the very top of the green blades showing through. This is done for functional purposes as the athletic turf fields

require a high level of cushion which is accomplished by a turf with less blades and more infill.

For your residence or business, however, you don't want or need a sparse artificial lawn with a significant amount of black rubber showing. Go Green has designed an entire line of turf specifically for residential and commercial purposes which provides all the comfort and stability you need while at the same time providing an aesthetically superior grass. So, be cautious of those companies that are proposing to install the same exact field turf used on athletic fields at your residence or business.

What about my kids playing on Go Green synthetic lawns?

Children love playing outdoors on their Go Green synthetic lawn, and you will too! Go Green is softer and safer than real grass and kids have loads of fun playing on it. Parents love the "no more stained pants and scraped knees".

How long does it last?

Go Green's artificial lawn products offer our manufacturer's 10-year guarantee. However, the oldest installation is located in Arizona and is still going strong for over 20 years. It still looks good and hasn't faded.

Why doesn't it fade?

Go Green has a built-in UV protection solution that allows it to hold its color even under the most dramatic conditions. Independent studies show that a Go Green artificial lawns fade at a rate of less than 1% per year. This means that after fifteen years in direct sunlight, any color change will still be imperceptible to the human eye.

How well does it drain?

The engineering of Go Green synthetic grass, coupled with the crushed rock aggregate sub-base, creates a wonderful drainage system for your yard. The backing on TURFevolutions's artificial grass products is permeable for drainage and environmentally friendly at the same time. It also serves as a weed barrier. The sub-base is the other key component of the synthetic grass drainage

system as it facilitates the reception of significant amounts of water during heavy rains.

Can it stain?

No. If there is spillage of some sort, it should be hosed off to prevent them from attracting dirt and bugs. Detergents and cleaners won't harm or discolor the Go Green artificial grass products. Even paint can be softened with paint thinner and then rinsed off without impacting the fake grass.

How hot does the grass get?

Go Green Synthetic Grass does not stay as cool as natural grass which has water running through it, but it does not absorb and radiate heat like pavement, rock or brick. Even through summer heat, a Go Green artificial lawn will remain pleasantly functional.

What about gophers? Rabbits? Bugs?

Go Green synthetic grasses and lawns will eliminate any troubles you have with rabbits and gophers. Rabbits will no longer ruin your lawn, gophers cannot come up through the turf and bugs will move away from the synthetic grass! Your new lawn will be safer because you will no longer have a need for pesticides.

What kind of maintenance does it require?

Maintenance on Go Green artificial grass lawns are more a matter of keeping them clean than maintaining and mainly comprises removing organic materials from the surface, typically by using a leaf blower. Rakes may be required for removing heavier objects; however, the leaf blower is the ideal tool for general upkeep. A stiff, natural bristle broom can be used to "fluff" high traffic areas.

How does it affect my property value?

A Go Green synthetic grass lawn has proven to increase property values as well as curb appeal. It is the most aesthetically pleasing and realistic looking synthetic turf on the market. As importantly, a Go Green artificial lawn lowers water and maintenance costs and eliminates fertilizers, herbicides and mowers.

Several of our customers have sold their homes and purchased new ones. They report that their Go Green artificial lawn added tremendously to the curb appeal of their home. Potential buyers were very excited about the prospect of purchasing a home with a beautiful lawn that required no maintenance.

Why is it important to work with a company that has a contractor's license?

By using a licensed contractor, you are assured that the contractor has adequate knowledge and experience to do your job right, and that they are covered by the necessary bonding, insurance and workers compensation insurance to protect you, the homeowner. Without a license, you become liable.

How long does it take to install?

An average landscaping area might take 2 to 3 days. Each installation is customized, so it is sometimes hard to determine the estimated length of installation without a site visit.

How much does it cost?

Go Green artificial lawn products are not cheap...the best never is. Think of it as an asset and an investment that can increase the value of your property. Unlike most expenses you put into your home, Go Green will pay for itself over a matter of a few years.

For example, say you spend \$200 per month on landscaping and water costs, that equates to \$2,400 a year. Over five years, your cost is \$12,000. The average Go Green lawn can be installed for much less and lasts several more times than this.

Does all artificial turf come with a warranty?

Most artificial grass companies claim to have a warranty. The problem is that the warranty doesn't cover many potential issues, and is often not honored by the actual synthetic grass manufacturer should an issue arise (Go Green knows as it has serviced numerous past customers of other synthetic grass companies). With Go Green, your synthetic grass comes with a 10 Year

Warranty. Further, because Go Green offers the best product on the market place and it stands by its product, the Go Green warranty covers many more potential issues that could arise with a synthetic grass installation as compared to any other company, including protection against fading from sunlight, discoloration from urine or chemicals/detergents and seaming issues. So, pay attention to the warranty and make sure to understand what the company's policy (and history) should you need service after the installation.